

SONOS

Sonos app

User Guide



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The Sonos app

An easy way for you to listen to all your music—in bold Sonos sound. Add music and voice services, or add your own music library. Get the free app at www.sonos.com/support/downloads.

- For more information about setup or to learn more about your Sonos products, go to www.sonos.com/guides.
- For the latest system requirements and compatible audio formats, go to <http://faq.sonos.com/specs>.

Note: Sonos is designed to work with most firewall software. During setup, you'll be prompted to allow access to Sonos—be sure to allow it or Sonos won't operate correctly. You might also need to change your firewall software settings to make sure Windows file sharing isn't blocked. For more information, please go to our Website at <http://faq.sonos.com/firewall>.

Getting started

Here's what you'll need:

- **Wi-Fi**—have your network name and password ready. See [Sonos requirements](#).
- **Mobile device**—connected to the same Wi-Fi. You'll use this for setup.
- **The Sonos app**—you'll use it to set up and control your Sonos system (install it on the mobile device you're using for setup).
- **A Sonos account**—if you don't have an account, you'll create one during setup. See [Sonos accounts](#) for more information.

New to Sonos?

Download the app from the app store on your mobile device. Open the app and we'll guide you through setup.

Once your Sonos system is set up, you can use your computer to control the music too. Get the app at www.sonos.com/support/downloads.

For the latest system requirements and compatible audio formats, go to <https://faq.sonos.com/specs>.

Already have Sonos?

You can easily add new speakers anytime (up to 32). Just plug in the speaker, open the Sonos app on your mobile device, and tap **...** > **Add Speakers**.

If you're adding a Boost, plug it in, open the Sonos app on a mobile device, and tap **...** > **Settings** > **Add Boost or Bridge**.

Sonos requirements

Your Sonos speakers and the mobile device with the Sonos app need to be on the same Wi-Fi network.

Wireless setup

Setting up Sonos on your home Wi-Fi is best for most homes. You just need:

- High-speed DSL/cable modem (or fiber-to-the-home broadband connection).
- 2.4 GHz 802.11b/g/n wireless home network.

Note: Satellite internet access may cause playback issues.

If your Wi-Fi becomes temperamental, you can easily switch to wired setup.

Wired setup

Connect a Sonos Boost or speaker to your router with an Ethernet cable if:

- Your Wi-Fi is slow, temperamental, or doesn't reach all the rooms where you want to use Sonos.
- Your network is already in high demand with streaming video and internet usage and you want a separate wireless network just for your Sonos system.
- Your network is 5 GHz only (not switchable to 2.4 GHz).
- Your router supports only 802.11n (you can't change the settings to support 802.11b/g/n).

Note: Use an Ethernet cable to connect your computer or NAS drive to a router for uninterrupted playback of your music library.

If you want to change to wireless setup later, see [Switch to wireless setup](#) for more information.

Sonos app

The Sonos app is available for the following devices:

- iOS devices running iOS 9 and later
- Android 4.4 and higher
- macOS 10.10 and later
- Windows 7 and higher

Note: You'll set up Sonos using a mobile device, but then you can use any device to control the music.

AirPlay 2

To use AirPlay with Sonos, you need a device running iOS 11.4 or later and a Sonos speaker that supports AirPlay 2 (Sonos One, Play:5, Playbase, and Beam). Once you're streaming AirPlay, you can add non-compatible Sonos speakers to the group.

Note: You can also use AirPlay from a Mac or PC that has iTunes.

Supported formats

Audio formats

Support for compressed MP3, AAC (without DRM), WMA without DRM (including purchased Windows Media downloads), AAC (MPEG4), AAC+, Ogg Vorbis, Apple Lossless, Flac (lossless) music files, as well as uncompressed WAV and AIFF files.

Native support for 44.1 kHz sample rates. Additional support for 48 kHz, 32 kHz, 24 kHz, 22 kHz, 16 kHz, 11 kHz, and 8 kHz sample rates. MP3 supports all rates except 11 kHz and 8 kHz.

Note: Apple “FairPlay,” WMA DRM and WMA Lossless formats not currently supported. Previously purchased Apple “FairPlay” DRM-protected songs may be upgraded.

Streaming services

Sonos works seamlessly with most music and content services, as well as downloads from any service offering DRM-free tracks. Service availability varies by region. For a complete list, see <http://www.sonos.com/music>.

Internet radio

- Streaming MP3
- HLS/AAC
- WMA

Album art

- JPEG
- PNG
- BMP
- GIF

Playlists

- Rhapsody
- iTunes
- WinAmp
- Windows Media Player (.m3u, .pls, .wpl)

Compatible screen reader software

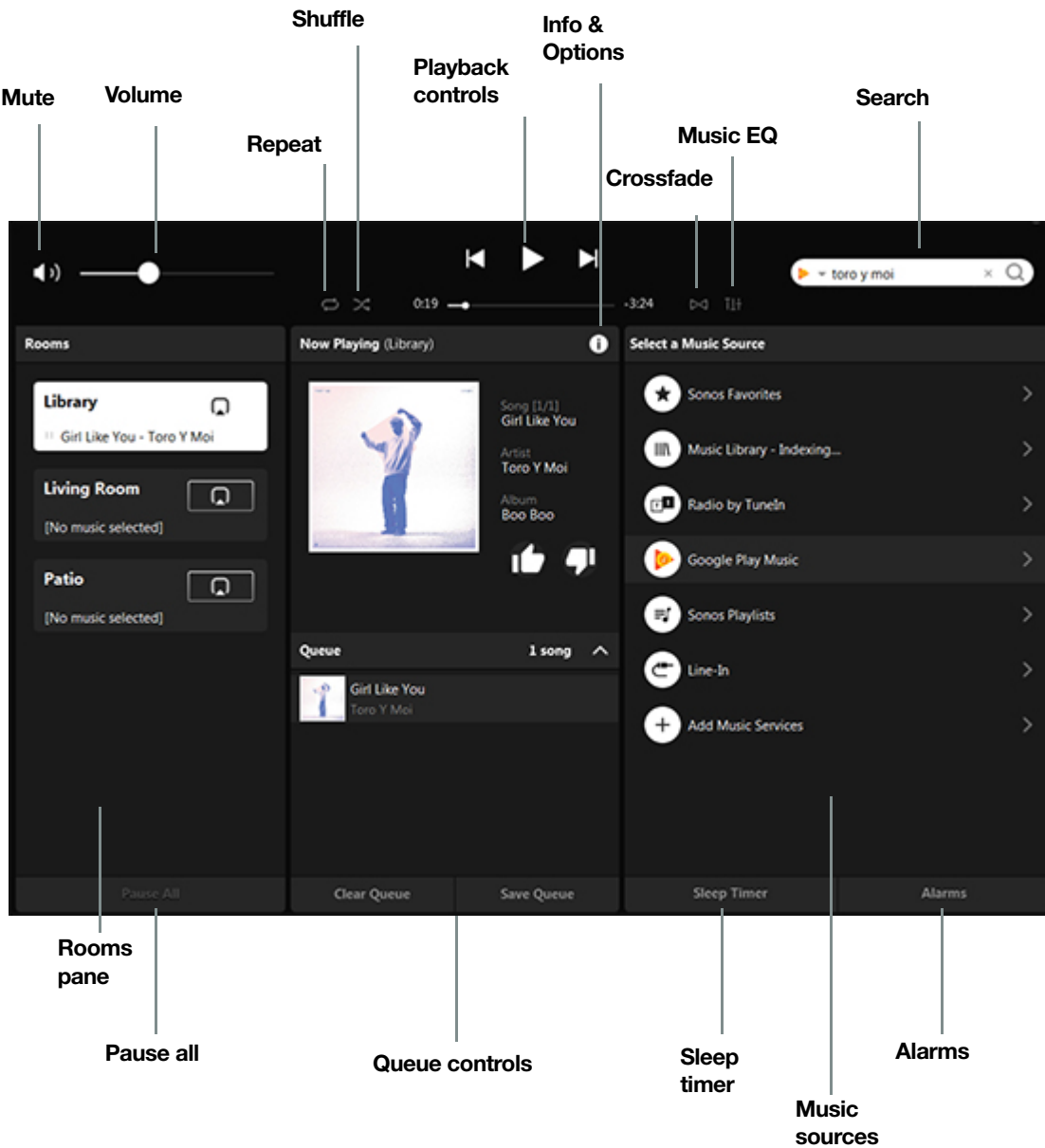
- JAWS® for Windows® screen reading software

Tour the app

Things you can do:

- Discover and [Play Music](#)—explore internet radio, browse and search for music.
- Add [music](#) services—keep your music together and add voice for touch-free play.
- [Save your favorites](#)—easily find the music that you love.
- [Sonos playlists](#)—save songs to a playlist so you can listen to them anytime.
- Play music anywhere—group [rooms](#) to send the same music everywhere, or listen to different music in each room.

Controls



Playback



Play / Pause

Toggles between playing and pausing. Sonos speakers are designed to be always on; they use minimal power when there's no audio playing.

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Next / Fast Forward

Jumps to the next song.
Click and hold to fast forward through the current song.



Previous / Rewind

Jumps to the beginning of the *current* song; click twice to play the previous song.
Click and hold to rewind the current song.



Fast Forward 30 seconds

Jumps forward 30 seconds (available only with certain services).



Rewind 30 seconds

Jumps backward 30 seconds (available only with certain services).

Queue



Repeat

Repeats songs in the queue.
The indicator brightens when the control is activated.



Shuffle

Changes the order of the songs in the queue.
Turn it off to return the songs to their original playback order. If you turn it on again you get a different mix.
The indicator brightens when the control is activated.



Crossfade

Fades out the current song while fading in the next song to create a smooth transition between songs.
The indicator brightens when the control is activated.

Music queue

When you play a song, it's automatically added to your music queue. You can also add songs to the queue while browsing. Change, delete, or save the queue as a Sonos Playlist so you can easily listen to it again later.


Add a song to the queue

Choose a song and select ▼ for more options:

- **Play Now**
- **Play Next**
- **Add to End of Queue**
- **Replace Queue**

Edit the queue

You can move or delete songs from a Sonos playlist.

- Move a song—select and drag it.
- Remove a song—select .

Save a queue as a Sonos playlist

Select **Save Queue** (doesn't include songs on your mobile device).

See [Sonos playlists](#) to learn how to save your queue.

Clear the queue

Select **Clear Queue**. This clears the queue for this room.


Rooms

You can group all your speakers together to play the same music for a party, or let everyone in the house listen to something different.

See [Equalization settings](#) to customize the sound of a room.

Group rooms


Different song in each room? Same song in every room? Your choice.

Select  next to the room that's playing the music you like. Choose a few rooms or **Select All** to send the music to every room. To remove a room, just clear the box.

If you have a home theater speaker, you can send the TV sound to other rooms, too.

Equalization settings

Sonos products ship with the equalization settings preset.

Choose a room and select  if you want to make some small adjustments to the sound settings (bass, treble, balance, or loudness).

The *loudness* setting is designed to compensate for normal changes in the ear's sensitivity at low volumes—you can turn this setting on to boost certain frequencies, including bass, at low volume.

Tune your room with Trueplay™ (iOS)

Every room is different. With Trueplay tuning, you can put your Sonos speakers wherever you want. Trueplay analyzes room size, layout, décor, speaker placement, and any other acoustic factors that can impact sound quality. Then it adjusts how each woofer and tweeter produces sound in that room.

1. Open the Sonos app on an iOS device, and go to **...** > **Settings** > **Room Settings**.

2. Pick a room and tap **Trueplay Tuning** to get started.

Note: Trueplay tuning isn't available if VoiceOver is enabled on your iOS device. If you want to tune your speakers, first turn VoiceOver off in your device settings.

Rename a speaker

If you move your speaker to a new room, you can change its name.

1. Open the Sonos app on a mobile device, and go to **...** > **Settings** > **Room Settings**.
2. Choose a room to rename.

Turn off the white light

There's a white light near the volume controls on each speaker to indicate that it's on and working fine. If the light is distracting, you can turn it off. If it's flashing orange, go to <http://faq.sonos.com/led> for additional information.

1. Open the Sonos app on a mobile device, and go to **...** > **Settings** > **Room Settings**.
2. Choose a room to turn the white light on or off.

Disable speaker touch controls

You can disable the buttons on your speaker so they won't respond to touch. You may want to do this so your child can't accidentally start and stop playback or change the volume.

1. Open the Sonos app on a mobile device, and go to **...** > **Settings** > **Room Settings**.
2. Choose a room to turn the touch controls on or off.

Play Music

You can get the music playing on Sonos in a number of ways—choose whichever control works best at the moment. Use the Sonos app, your own music service app, ask Alexa, or use AirPlay to stream audio to Sonos. If you're near a speaker, use the controls on your speaker to resume an earlier listening session or change the song.

If you want to change where the music is playing, see [Rooms](#).

The Sonos app

The free Sonos app is the easiest way to play anything and everything on Sonos. Simply open the app and choose from the list of [Music sources](#).

If you don't have the Sonos app, download it from www.sonos.com/support/downloads.

Voice commands

If you have a Sonos One, Beam, or Alexa device, you can use your voice to play and control the music. Ask Alexa to play your favorite radio station or the top hits on Spotify.

To use Alexa with Sonos, you'll need the Alexa app with the Sonos skill enabled. If you don't have it, open the Sonos app on a mobile device and tap **...** > **Voice Services**. Select the voice service and we'll guide you through setup.

Note: Over time we'll add more voice services and skills. Voice control isn't supported in every country yet—this feature will be available as soon as Sonos and a voice service launch together in your region.

Controls on the speaker

If you're near a speaker, you can use the speaker controls to adjust volume, stop the music, or change the song.

On Sonos One, Play:5, Beam, and Playbase:

∴	Volume control	<ul style="list-style-type: none"> • Touch and hold to quickly change the volume: • Volume up (right); Volume down (left). <p>Note: You can also use the app.</p>
>	Play/Pause	<ul style="list-style-type: none"> • Press <i>once</i> to play or pause music. • Press and hold to add the music that's playing in another room.
∴ > ∴	Next/Previous	<ul style="list-style-type: none"> • Swipe right across the touch controls to skip to the next song. • Swipe left to go to the previous song. <p>Note: You can't skip forward or go back when listening to a radio station.</p>

On Play:1, Play:3, Playbar, Connect:Amp, and Connect:

+ -	Volume up (+) Volume down (-)	<p>Press to adjust the volume.</p> <p>Note: You can also use the app.</p>
>	Play/Pause	<ul style="list-style-type: none"> • Press <i>once</i> to play or pause music. • Press <i>twice</i> to skip to the next song (if applicable to the selected music source). • Press <i>three times</i> to skip to the previous song. • Press and hold to add the music playing in another room. <p>Note: You can't skip forward or go back when listening to a radio station.</p>

To learn more about using your speaker, see the [Sonos User Guide](#).

Your music service app


You can control Sonos directly from some music apps (like Spotify and Pandora). Just open the music service app and connect to a Sonos room or group to start the music.

AirPlay 2

You can use AirPlay 2 to stream music, movies, podcasts, and more directly from your favorite apps to your Sonos speakers. Listen to Apple Music on your Sonos One. Watch a YouTube or Netflix video and enjoy the sound on Sonos.

Note: To use AirPlay, you need a Sonos speaker that supports it (Sonos One, Play:5, Playbase, and Beam) and an iOS device, Mac, or PC. Other Sonos speakers can play AirPlay audio when you group them with an AirPlay-compatible Sonos speaker. See [Rooms](#) for more information about grouping rooms.

If you're using a Mac, just select the volume icon in the menu bar to choose a speaker.

If you're using a PC, open iTunes and select  to choose a speaker.

To learn more about using AirPlay 2 with Sonos, go to the [Sonos User Guide](#).

Music sources

Sonos gives you easy access to all the music you love—play your favorite artist's newest single from Spotify, your favorite playlist from your phone, a local news radio station, and much more.

- [Radio by TuneIn](#): select from more than 100,000 free internet radio stations, podcasts, and shows.
- [Music services](#): explore and manage your music services—add your own or try something new.
- [Stored on your mobile device](#): play music you've downloaded to your phone or tablet.
- [Stored on your computer](#): play music stored on your computer or NAS drive.
- [From other audio devices](#): play music from an external audio device, like a turntable.

Radio by TuneIn

- Choose **Radio by TuneIn** to browse through radio stations.
- Select a station to play the music.
- [Save your favorites](#).

If you can't find what you need, go to <https://faq.sonos.com/radio>.

Change your local radio location

See what's playing around the world.

1. From the list of music sources, choose **Radio by TuneIn**.
2. Select **Local Radio > Change Location**.
3. Enter a zip code or pick a city.

Add a custom radio station

Add a radio station that's not in the radio guide to your Favorites. You need to know the streaming URL, and the station has to use the streaming MP3, HLS/AAC, or WMA broadcast format.

1. From the **Manage** menu, select **Add Radio Station**.
2. Type the streaming URL for the radio station you want to add (for example: <http://shoutcast.com/sbin/shoutcast-playlists.pls?rn=8107&file=filename.pls>).
3. Enter the radio station's name in the **Station Name** field.
The new station appears in your **My Radio Stations** list.

Edit a custom radio station

1. Select **Radio by TuneIn** and choose **My Radio Stations**.
2. Select ▼ next to the station you want to edit, and choose **Edit Radio Station**.
3. Change the streaming URL or the station name.

Music services

Free. Premium. Curated. On-demand. Sonos works seamlessly with most music and content services, as well as downloads from any service offering DRM-free tracks. Service availability varies by region. For a complete list, see <http://www.sonos.com/music>.


Add a music service

If you're currently subscribed to a music service, just add your music service login and password information to Sonos and you'll have instant access to the music service from your Sonos system.

From the list of music sources, select **Add Music Services** and choose the music service you want to add.

Note: As soon as your credentials have been verified, the music service appears in your list of music services. If it doesn't appear, your firewall may be preventing Sonos from accessing it. For additional information, go to <http://faq.sonos.com/firewall>.

Change your music service password


1. From the **Manage** menu, select **Service Settings**.
2. Highlight the music service you want to update.
3. Choose **Edit > Change Password** (PC) or select , and choose **Change Password** (Mac).

Note: If you don't change your password with the music service first, it won't work on your Sonos system.


Change the music service account name

The account name displays on the list of music sources, under the music service name.

1. From the **Manage** menu, select **Service Settings**.
2. Highlight the music service account you want to update.

3. Choose **Edit**, and change the name (PC) or select , and select **Change name** (Mac).

Remove a music service account

1. From the **Manage** menu, select **Service Settings**.
2. Choose the music service account you want to remove,
3. Select **Remove** (PC) or  (Mac).

Sonos Labs

Be among the first to try out a new music service before it's officially released! When you see a music service listed in Sonos Labs, you can go to that music service's website, create an account, and add your account information to Sonos.

Sonos continually updates the list of available beta music services, so please check back frequently.


1. From the **Manage** menu, choose **Service Settings**.
2. Select **Sonos Labs** (PC) or **Visit Sonos Labs** (Mac).
3. Choose the service you want to add.

Note: If your music service doesn't appear, your firewall may be preventing Sonos from accessing it. For additional information, go to <http://faq.sonos.com/firewall>.

From your music service app

You can control Sonos directly from some music apps (like Spotify and Deezer). Just open your music service app and connect to a Sonos room or group to start the music.

Stored on your mobile device

Open the Sonos app on a mobile device and tap  > **On this Mobile Device**.

Note: If you have an Android device, download songs from the Google Play Store to a computer, and then transfer them to your Android device's Music folder. For more information, go to <https://faq.sonos.com/ptf>.

Stored on your computer

Sonos can play music from any computer or NAS drive on your home network where you have shared music folders. Once you've set up your local music library, you'll see **Music Library** appear on the list of music sources.

Note: If you have uncompressed WAV or AIFF files in your music collection, they may only be available via **Songs** or **Folders** since uncompressed files don't always carry details like artist, title and genre.

Add a shared folder

1. From the **Manage** menu, select **Music Library Settings**.
The shared music folders that are currently available to Sonos appear.
2. On the **Folders** tab, select **Add** (PC) or **+** (Mac).
3. Choose one of these options:
 - **My Music folder** and follow the on-screen prompts.
 - **Another folder or on a drive connected to my computer**. Type the path or browse to the location where your music is stored and follow the prompts.
 - **Networked device (ex. NAS drive)**.
 - Type the network path for the music folder (`\\Name\Sharename`, where *Name* is the network name for your computer or NAS drive, and *Sharename* is the name of the top level shared folder), or select **Browse** (PC) to navigate to it.
 - If it isn't shared anonymously, enter the user name and password of a user with permission to access this folder.

View shared folders

From the **Manage** menu, choose **Music Library Settings**.

The shared music folders that are currently accessible to Sonos are displayed. (If a computer on your network is turned off or is in *sleep* or *standby* mode, the music on that computer won't be available until the computer is turned back on.)

Stop accessing a shared folder

1. From the **Manage** menu, select **Music Library Settings**.
2. On the **Folders** tab, choose the shared folder you want to remove, and select **Remove** (PC) or **-** (Mac).

Update the music index

Sonos indexes your local music library so you can view your music collection by categories (such as artists, albums, composers, genres, or songs.) If you add new music, simply update your music index to add this music to your local music library.

From the **Manage** menu, select **Update Music Library Now**.

Schedule automatic updates

You can set your music system to automatically update your music index at the same time each day.

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab.
3. Check the **Update content every day at** box, and select the time of day you would like your music index to automatically update.

Reset music folder permissions on a PC

Some music services automatically change the permissions on your music folders when you add music and then Sonos can't access them. If your music service does this, you can change the preference setting to allow Sonos to reset permissions whenever your music index is updated. (Don't set this preference unless you need to since it takes longer to update your music index when this box is checked.)

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab.
3. Check the **Fix permissions on music files so that Sonos can always access them** box.

Play music from UPnP servers

Sonos can play music from compatible UPnP servers on your network.

1. Open the Sonos app on a mobile device.
2. Tap **...** > **Settings** > **Advanced Settings** and turn on **Show UPnP Servers**.

Windows Media Player

When media sharing is turned on, Sonos can play all the music in your WMP library, including any DRM-free songs you've downloaded from a music service.

Turn on Windows media sharing

1. Start Windows Media Player.
2. Select **Stream** and choose an option:
 - Allow Internet access to home media.
 - Allow remote control of my Player.
 - Automatically allow devices to play my media—you may want to choose this option so streaming will automatically be allowed each time you add a device to your network.

When you turn on media streaming, you can select **More streaming options** to see a list of your networked devices. You can choose to allow or block individual devices.

Note: You need to allow media streaming on all Sonos speakers you want to play the music stored in your Windows Media Player library.

After you turn on media sharing, you'll need to adjust your Sonos settings to display the music servers. See [Display music servers on Sonos](#) for more information.

Display music servers on Sonos

1. Open the Sonos app on a mobile device.
2. Tap **...** > **Settings** > **Advanced Settings** and turn on **Show Media Servers**.

Sort folders

You can sort your music folders by song name, song number, or file name.

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab and choose a preference from the drop-down **Sort Folders by** list.

Contributing artists

Contributing Artists are those who appear on individual songs within an album, including those on a compilation or soundtrack album. You can set your preferences to show or hide these individual artists within a **Contributing Artists** view.

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab.
3. Check the **Show Contributing Artists** checkbox. (If this box isn't checked, the Contributing Artists view will not display.)

You can choose a different preference setting for each device that has the Sonos app installed.

Compilation albums

If your music collection contains compilations and soundtracks, you can group these songs together in your music library instead of viewing them by individual artist. This means that any artists that appear only on compilations won't appear in your *Artists* list

Group using AlbumArtists

Windows Media Player, and some other players, use the Album Artist category to group compilations and soundtrack albums (the Album Artist is the person, group or composer the album would be filed under in a store).

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab and choose **Album Artists** from the **Group Albums using** list.
3. If you would like to see the individual artists displayed in a *Contributing Artist* view, check the **Show Contributing Artists** checkbox.

If this option isn't selected, the Contributing Artists view will not display.

The **Show Contributing Artists** preference setting you select applies only to this Sonos app for Mac or PC. If you have another Sonos app, you can select a different Contributing Artist view for it.

Group using iTunes compilations

iTunes normally organizes your iTunes Music folder as *[Artist]/[Album]/[Track name]*. iTunes has a feature that allows you to group your compilations albums together. This organizes your compilations and soundtrack albums as *[Compilations]/[Album]/[Track name]*.

Within iTunes:

1. Mark individual songs as being part of compilations by highlighting the song and then selecting **File > Get Info**.
2. Check the **compilation** checkbox.
3. Select **View > Column Browser** and select the **Group Compilations** option. This groups the songs you've marked as compilations.

Within Sonos:

You can organize your local music library to use this iTunes compilation view.

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab and choose **iTunes compilations** from the **Group Albums using** list.

The music library updates immediately when you select this option.

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3. If you would like to see the individual artists displayed in a *Contributing Artist* view, check the **Show Contributing Artists** checkbox.

If this box isn't checked, the Contributing Artists view will not display.

The **Show Contributing Artists** preference setting you select applies only to this Sonos app for Mac or PC. If you have another Sonos app, you can select a different Contributing Artist view for it.

Do not group compilations

If you choose not to group compilation albums, the individual artists will display within your *Artists* view.

1. From the **Manage** menu, choose **Music Library Settings**.
2. Select the **Advanced** tab and choose **Do not group compilations** from the **Group Albums using** list.

Imported playlists (M3U, WPL, PLS support)

Sonos is compatible with iTunes playlists as well as M3U, WPL and PLS playlist files created with third-party software (for example, iTunes, WinAmp or Windows Media Player). Sonos doesn't change music or playlist files created by other applications; these files are always treated as "read-only."

To play music from imported playlists, drop the playlist file .PLS, .M3U or .WPL into the same music folder you have shared to Sonos and update your music index.

Play music from your custom playlists by selecting **Music Library > Imported Playlists**.

Note: iTunes playlists are automatically imported as long as your '*iTunes Music Library.xml*' file is shared along with your music to Sonos. For typical iTunes installations, this file is located in the iTunes folder. Sonos is unable to play songs that are protected by Apple's proprietary Digital Rights Management (DRM) scheme.

From other audio devices

You can connect an audio device like a turntable, stereo, or MP3 player to a Play:5, Connect, or Connect:Amp and stream the audio to Sonos. Just plug in any device you want, then choose **Line-In** from the list of music sources.

To an external source like a pre-amped turntable:

- **Connect/Connect:Amp**—plug a standard RCA cable into the analog **Audio In** connections on the back of your Sonos speaker.
- **Play:5**—you need a 3.5mm to 3.5mm stereo audio cable.

To a portable music player:

- **Connect/Connect:Amp**—use a 1/8" mini-stereo to RCA audio cable—plug the mini-stereo end into the portable device and the RCA end into the **Audio In** connection on the Sonos speaker.
- **Play:5**—you need a 1/8" (3.5mm) mini-stereo to RCA audio cable.

To learn more about using Line-In or to change settings, see the Music Sources section of the [Sonos User Guide](#).

Save your favorites

Gives you quick and easy access to the music you love the most—right from the list of music sources so you don't have to search for it the next time you want to hear it.

Note: Songs on your mobile device can't be saved as favorites because they travel with you and aren't always available to Sonos.

Create a Sonos favorite

When you see something you want to make a favorite, select ▼ to the right of the selection, and choose

Add to Sonos Favorites. Listening to something you want to make a favorite? Select ⓘ from the **Now Playing** pane and select **Add to Sonos Favorites**.

Edit a Sonos favorite

Delete or rename your favorites.

Select ▼ to the right of the selection.

- Delete a favorite—select **Remove from Sonos Favorites**.
- Rename a favorite—select **Rename Sonos Favorite**.

Sonos playlists

Sonos playlists are music queues you save for future listening. For example, you might want to create and save a *jazz* playlist, a *party* playlist, or an *easy listening* playlist.

Note: You add songs to playlists from multiple music service accounts, but you can't tell which account the songs came from.

Build a playlist

While browsing music, you can create a Sonos playlist or add songs to an existing playlist. Just select ▼ to the right of a selection and choose **Add to Sonos Playlist**.

You can also save a music queue as a Sonos playlist by choosing **Save Queue** from the **Queue** pane.

Note: Songs on your mobile device aren't included in a Sonos playlist because they travel with you and aren't always available to Sonos.

Edit a playlist

You can add, move, or delete songs from a Sonos playlist.

- Add a song—select ▼ next to the song you want to add, and choose **Add to Sonos Playlist**.
- Delete a song—select ▼ next to the song you want to remove, and choose **Remove Song**.
- Move a song—select the song(s) you want to move and drag to a new location within the playlist.

Note: Songs on your mobile device aren't included in a Sonos playlist because they travel with you and aren't always available to Sonos.

Delete a Sonos playlist

1. Select **Sonos Playlists** from the list of music sources.
2. Select ▼ next to the playlist you want to delete, and choose **Delete Playlist**.

Note: If you delete a playlist that is also a Sonos Favorite, see [Edit a Sonos favorite](#) to remove it from your Sonos Favorites.

Rename a Sonos playlist

1. Select **Sonos Playlists** from the list of music sources.
2. Select ▼ next to the playlist you want to rename, and choose **Rename Playlist**.

Note: If you rename a Sonos playlist that's also a Sonos Favorite, the playlist name doesn't change in the list of Sonos Favorites.

Alarms and sleep timer


Wake to music that you love by setting an alarm with a favorite song, station or playlist:

Add an alarm

1. Select **Alarms**, and then choose **Add** (PC) or **+** (Mac).
2. Select the time and other settings, including:
 - **Room**—set the alarm to play in a room or group of rooms.
 - **Music**—choose the music to hear when waking up.
 - **Duration**—set the alarm to sound for any amount of time.
 - **Include grouped rooms**—select this to play the alarm in the rooms that are grouped together at the time the alarm goes off. It doesn't play in rooms that were grouped when the alarm was originally added to Sonos.
 - **Shuffle music**—set the play mode to shuffle for the selected alarm music.
3. Select **OK**.
4. Select the **ON** checkbox for the alarm you want to turn on.

Note: If the music you've selected is not available when the alarm goes off (such as an Internet radio station that has dropped off), your alarm plays the Sonos chime instead.

Delete an alarm

1. Select **Alarms**.
2. Choose the alarm you wish to delete, and then select **Remove** (PC) or  (Mac).

Set a sleep timer

Fall asleep to music—set a timer for the music to turn off.

1. Choose **Sleep Timer**.
2. Select the desired time frame.
3. If you wish to turn the sleep timer off, select **Off** from the list.

When a sleep timer is active, the time displays next to **Sleep Timer**.

Sonos system updates

Sonos keeps getting better by providing free software updates.

Select  **Update Now** to get started.

You can also check for software updates by selecting **Check for Software Updates** from the **Manage** menu (PC) or **Sonos** menu (Mac).

Your Sonos products will all be updated because they need to be running the same software. Depending on your network connection, this process could take several minutes.

Caution: Do NOT unplug any of your Sonos product(s) during the update. Contact Sonos Customer Support if an error occurs.

For additional information, go to <http://faq.sonos.com/updateissue>.

Settings

Sonos accounts

When you set up Sonos, you'll create an account to manage and expand your system. Use the mobile app or www.sonos.com whenever you want to access your account.

Beta programs

Sonos lets customers try out pre-release Sonos beta software to test new features and help us improve our products. While you're running beta software, usage data sharing is automatically turned on.

1. Open the Sonos app on a mobile device.
2. Tap **...** > **Settings** > **Advanced Settings**.

3. Tap **Beta Program**.

Parental controls

You can restrict access to explicit music. Go to **Settings** > **Parental Controls** in the mobile app.

Language preference

If you're using a PC, choose **Change Language** from the **Manage** menu. Pick a new language, and select **Restart**.

If you're using a Mac, Sonos will try to use the language you selected in the OS X[®] operating system (**System Preferences**).

Join another Sonos system

The Sonos app gives you quick and easy access to all the Sonos systems you use regularly, like work and home. When you add another Sonos system, it will automatically reconnect when you move from one place to another. Music services are unique to each Sonos system. For example, if you add Spotify to your Sonos system at work, but not to your Sonos system at home, Spotify won't appear in the list of music sources when you're at home.

Open the app and choose **Let's Connect**.

Switch to wireless setup

If you have a Sonos speaker wired to your router and you'd like to use it in another room, you can use the mobile app to switch to wireless setup. If you have a Bridge or Boost connected to your router, leave it connected.

DON'T DISCONNECT the Sonos product from your router until you complete these steps:

1. Open the Sonos app on a mobile device.
2. Go to **...** > **Settings** > **Advanced Settings** > **Wireless Setup**.
Sonos detects your wireless network.
3. Enter your wireless network's password.
4. Once the password is accepted, disconnect the speaker from the router and move it to a new location.

Got a new router?

If you purchase a new router or change your internet service provider (ISP), you'll need to restart your Sonos products after the router is installed.

Note: If you keep a Sonos product connected to your router and an ISP technician connects it to the new router, then you'll only need to restart your other Sonos products.

1. After the router is set up, disconnect the power cords from your Sonos products for at least 5 seconds.

2. Reconnect all the power cords—if you keep a Sonos product connected to your router, start with that one. The speaker status light turns solid white on each product when the restart is complete. If you don't have a Sonos product connected to your router, you'll need to change your network password in the Sonos app.

Change your network password

If you change your Wi-Fi password and you don't have a Sonos product connected to your router, you'll need to change the password in Sonos.

1. Connect one of your Sonos speakers to your router with an Ethernet cable.
2. Open the Sonos app on a mobile device.
3. Go to **...** > **Settings** > **Advanced Settings** > **Wireless Setup**.
4. When you're done, you can unplug your speaker from the router and move it back to its original location.

Turn off Sonos

Sonos is designed to be always on; the system uses minimal electricity whenever it isn't playing music.

- To stop the music in one room or room group, just press **Play/Pause** in the app or on the speaker.
- To quickly stop the music in every room, choose **Pause All** from the **Rooms** pane.

Product guide feedback?

We'd love to hear from you! We'll read your feedback carefully and use it to help us improve our product guides. Write to us at: docfeedback@sonos.com.

If you're having a problem with your Sonos system, please contact Customer Care so they can help. Email them at <http://www.sonos.com/emailsupport>.

Need more help?

- Tap **...** > **Help & Tips** to get some simple tips for getting the most out of your speakers.
- Visit our Frequently Asked Questions (FAQ) pages at www.sonos.com/support.
- Ask us a question at <http://www.sonos.com/emailsupport>.